THE INSTITUTES 2019 ORDER FORM FOR STUDY MATERIALS: EDITION 3

Prices and availability are subject to change. See the price list starting on page 3.

The Institutes | 720 Providence Road | Suite 100 | Malvern, PA 19355-3433

TO ORDER YOUR STUDY MATERIALS:

Tel: (800) 644-2101 (8 AM-6 PM eastern time, weekdays) | Fax: (610) 640-9576 (Do not mail copies of faxed orders.) Email: CustomerSuccess@TheInstitutes.org • Order online at TheInstitutes.org



| | Indicate when you plan to take your exam. If this order is to be billed, fill out the account number, purchase order number, and billing address. Provide your shipping Select your study m Add up your order with the sum in the order | aterial alue o | s. applicable, add shipping ar and select a payment meth shipping information | nd handling costs, |
|----|---|-------------------|---|--------------------|
| 1. | PLEASE INDICATE THE MONTH/YEAR IN WHICH YOU PLAN TO TAKE Y | OUR | EXAM | |
| Į | ☐ January 15–March 15, 2020 ☐ April 15–June 15, 2020 | | July 15–September 15, 2020 October 15–De | cember 15, 2019 |
| 2. | BILL TO (COMPLETE ALL FIELDS): | 3. | SHIP TO: | |
| | (Established accounts only. All other orders must be prepaid. Please direct questions about establishing an account to Accounts Receivable.) | | ID# (Students only) Name—Please print clearly. | |
| | Billing Account # Purchase Order # | | | |
| | Name—Please print clearly. | | Firm Name—if business address (business address preferred | 1) |
| | Firm Name—if business address | | Street Address (Do not use PO Box.) | |
| | Address | | City and State | ZIP Code |
| | City and State ZIP Code | | Country | |
| | Country | | Daytime Phone Number (Please include area code.) | |
| | Daytime Phone Number (Please include area code.) | | Email Address (Please read our privacy statement at TheInst | itutes.org.) |
| 6. | ORDER | | | |
| Ī | Order Value (from other side) | | | \$ |
| | Discount (15% discount on orders of \$1,500 or more if shipped to one address) | | | |
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| | | Overniç | ht Delivery, or International Orders = \$10.00 | |
| | Subtotal (Net Amount plus Shipping and Handling, if applicable.) | | | |
| | Sales Tax (AZ, CA, CT, FL, GA, IA, IL, MI, NY, NC, OH, PA, SD, TX, and WI add applicable | | · | |
| ŀ | Total Amount Enclosed (Must be paid in U.S. funds, or charge order to a credit ca | | | \$ |
| | Account No | | sterCard UISA Exp. Date | |
| | Cardholder's Signature(mandatory on all charge orders) | | | |
| | INSTITUTES USE ONLY: P C \$ # | | GF AF EX |] |

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| Ord | der Value (| Carry this total to front of order form.) | | | \$ |

You can register for Institutes online classes with this order form. Visit our website for details.

Once you complete the form, you can order online at TheInstitutes.org, call us toll-free at (800) 644-2101, or fax your completed form to (610) 640-9576. You can also mail the form to us at the address on page 1.

Questions? Just call Customer Success at (800) 644-2101. We will be glad to answer questions and help you choose the appropriate study materials.

To help us avoid duplicating your order, please do not fax the same order more than once; do not fax and mail the same order.

SHIPPING AND HANDLING INFORMATION

All in-stock materials are shipped within two business days of our receiving the order.

Ground Shipping: All orders under \$750 (net) will be charged 10% of the order value for a ground method of delivery. Orders over \$750 will be charged the actual shipping charges.

Second Day Air: Orders shipped by UPS Second Day Air will be charged 14% of the order value plus a \$10 handling fee. Air requests are not recommended within 350 miles of Philadelphia.

Orders shipped to Alaska, Hawaii, and Puerto Rico will be shipped by UPS Second Day Air and charged 14% of the order value plus a \$10 handling fee.

Overnight Delivery: Overnight shipments will be charged UPS Next Day Air rate plus an additional \$10 handling fee. Contact our Customer Success Department, (800) 644-2101, for Next Day Air shipping rate.

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Return Information: Before returning any study materials, contact Customer Success at The Institutes [Phone: (800) 644-2101; Fax: (610) 640-9576] for approval and instructions. You are responsible for the shipment until it arrives at our warehouse. Please ship using a traceable method or insure the package. Credit will be given on returned materials only if received in clean, resalable condition within 60 days of our shipment date.

PRICES AND AVAILABILITY ARE SUBJECT TO CHANGE.

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KEY TO ORDER FORM SYMBOLS

Prices for new items are effective immediately. Course topics, program requirements, and pricing are subject to change at any time.

- ► Revised/New Content for January 2020 exams
- * The studybook is a text/course guide combination.

| CTUDY MATE | DIAL | | ITERA II | UNIT |
|-------------|-------|--|-----------------|-------|
| STUDY MATE | | | ITEM # | COST |
| | NAIIC | N PROGRAM (Foundation Courses) Standard Pastage (includes Text Course Cuide Practice Every Access and SMART Study Aids) | FOOCD | 6201 |
| CPCU 500 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 500CP 500CPB | \$301 |
| | | Bonus Package — add online course access for \$90 (includes Standard Package and Online Course Access) | | 391 |
| | | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 500RP | 219 |
| | | Course Guide, Practice Exams, and Video Access—Foundations of Risk Management and Insurance, 3rd ed. | 50001 | 70 |
| | | Text—Foundations of Risk Management and Insurance, 3rd ed. | 50002 | 149 |
| 00011 500 | | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 500S | 82 |
| CPCU 520 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 520CP | \$301 |
| | | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 520CPB | 391 |
| | | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 520RP | 219 |
| | | Course Guide, Practice Exams, and Video Access—Insurance Operations, 3rd ed. | 52001 | 70 |
| | | Text—Insurance Operations, 3rd ed. | 52002 | 149 |
| | | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 520S | 82 |
| CPCU 530 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 530CP | \$301 |
| | | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 530CPB | 391 |
| | | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 530RP | 219 |
| | | Course Guide, Practice Exams, and Video Access—Business Law for Insurance Professionals, 2nd ed. | 53001 | 70 |
| | | Text—Business Law for Insurance Professionals, 2nd ed. | 53002 | 149 |
| | | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 530S | 82 |
| CPCU 540 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 540CP | \$301 |
| | | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 540CPB | 391 |
| | | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 540RP | 219 |
| | | Course Guide, Practice Exams, and Video Access—Finance and Accounting for Insurance Professionals, 3rd ed. | 54001 | 70 |
| | | Text—Finance and Accounting for Insurance Professionals, 3rd ed. | 54002 | 149 |
| | | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 540S | 82 |
| | | Introduction to Accounting Principles and Financial Statements (DVD)—Optional | 54008V | 40 |
| CPCU DESIGI | NATIC | N PROGRAM (Concentration Courses) | | |
| CPCU 551 | | Standard Package (includes Text, Policy Handbook, Course Guide, Practice Exams Access, and SMART Study Aids) | 551CP | \$348 |
| | | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 551CPB | 438 |
| | | Basic Print (includes Text, Policy Handbook, Course Guide, and Practice Exams Access) | 551RP | 266 |
| | | Course Guide, Practice Exams Access, and Video Access—Commercial Property Risk Management and Insurance, 3rd ed. | 55101 | 70 |
| | | Text—Commercial Property Risk Management and Insurance, 3rd ed. | 55102 | 149 |
| | | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| | | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 551S | 82 |
| | | Business Income Insurance: An Introduction (DVD)—Optional | SAVB01 | 40 |

| STUDY MATER | IALS | ITEM # | UNIT COST |
|-------------|---|--------|--------------|
| CPCU 552 | Standard Package (includes Text, Policy Handbook, Course Guide, Practice Exams Access, and SMART Study Aids) | 552CP | \$348 |
| | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 552CPB | 438 |
| | Basic Print (includes Text, Policy Handbook, Course Guide, and Practice Exams Access) | 552RP | 266 |
| | Course Guide, Practice Exams Access, and Video Access—Commercial Liability Risk Management and Insurance, 3rd ed. | 55201 | 70 |
| | Text—Commercial Liability Risk Management and Insurance, 3rd ed. | 55202 | 149 |
| | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 552S | 82 |
| CPCU 553 | Standard Package (includes Text, Policy Handbook, Course Guide, Practice Exams Access, and SMART Study Aids) | 553CP | \$254 |
| | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 553CPB | 344 |
| | Basic Print (includes Text, Policy Handbook, Course Guide, and Practice Exams Access) | 553RP | 187 |
| | Course Guide, Practice Exams and Video Access—Survey of Personal Insurance and Financial Planning, 2nd ed. | 55301 | 59 |
| | Text—Survey of Personal Insurance and Financial Planning, 2nd ed. | 55302 | 81 |
| | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 553S | 67 |
| CPCU 555 | Standard Package (includes Text, Policy Handbook, Course Guide, Practice Exams Access, and SMART Study Aids) | 555CP | \$348 |
| | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 555CPB | 438 |
| | Basic Print (includes Text, Policy Handbook, Course Guide, and Practice Exams Access) | 555RP | 266 |
| | Course Guide, Practice Exams, and Video Access—Personal Risk Management and Property-Casualty Insurance, 3rd ed. | 55501 | 70 |
| | Text—Personal Risk Management and Property-Casualty Insurance, 3rd ed. | 55502 | 149 |
| | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 555S | 82 |
| CPCU 556 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 556CP | \$301 |
| | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 556CPB | 391 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 556RP | 219 |
| | Course Guide, Practice Exams and Video Access—Personal Financial Planning, 1st ed. | 55601 | 70 |
| | Text—Personal Financial Planning, 1st Institutes ed. | 55602 | 149 |
| | SMART Study Aids, 1st ed. (Review Notes and Flash Cards)—Optional | 556S | 82 |
| CPCU 557 | Standard Package (includes Text, Policy Handbook, Course Guide, Practice Exams Access, and SMART Study Aids) | 557CP | \$254 |
| | Bonus Package—add online course access for \$90 (includes Standard Package and Online Course Access) | 557CPB | 344 |
| | Basic Print (includes Text, Policy Handbook, Course Guide, and Practice Exams Access) | 557RP | 187 |
| | Course Guide, Practice Exams, and Video Access—Survey of Commercial Insurance, 3rd ed. | 55701 | 59 |
| | Text— Survey of Commercial Insurance, 3rd ed. | 55702 | 81 |
| | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 557S | 67 |

| STUDY MATER | RIALS | ITEM # | UNIT COST |
|-------------|--|----------|--------------|
| ASSOCIATE D | ESIGNATION PROGRAMS AND OTHER INSTITUTES COURSES | | |
| SM 18 | Basic Print Package (includes Text and Course Guide) | 18RP | \$108 |
| | Course Guide—Essentials of Supervision, 5th ed. | 1801 | 37 |
| | Text—Essentials of Supervision, 3rd ed. | 1802 | 71 |
| SM 19 | Basic Print Package (includes Text and Course Guide) | 19RP | \$108 |
| | Course Guide—Supervisory Skills, 4th ed. | 1901 | 37 |
| | Text—Supervisory Skills, 3rd ed. | 1902 | 71 |
| AINS 21 | Property and Liability Insurance Principles | | |
| | Bonus Package, 7th ed. (includes Text, Course Guide, Online Course, SMART Study Aids, and Practice Exam Access) | 21PRP | \$231 |
| | Standard Package, 7th ed. (includes Text, Course Guide, Online Course, and Practice Exam Access) | 21SP | 164 |
| AINS 22 | Personal Insurance | | |
| | Bonus Package, 3rd ed. (includes Text, Course Guide, Online Course, Policy Handbook, SMART Study Aids, and Practice Exam Access) | 22PRP | \$278 |
| | Standard Package, 3rd ed. (includes Text, Course Guide, Online Course, Policy Handbook, and Practice Exam Access) | 22SP | 211 |
| AINS 23 | Commercial Insurance | | |
| | Bonus Package, 5th ed. (includes Text, Course Guide, Online Course, Policy Handbook, SMART Study Aids, and Practice Exam Access) | 23PRP | \$278 |
| | Standard Package, 5th ed. (includes Text, Course Guide, Online Course, Policy Handbook, and Practice Exam Access) | 23SP | 211 |
| AINS 24 | General Insurance for IT and Support Professionals | | |
| | Bonus Package, 2nd ed. (includes Text, Course Guide, Online Course, SMART Study Aids, and Practice Exam Access) | 24PRP | \$231 |
| | Standard Package, 2nd ed. (includes Text, Course Guide, Online Course, and Practice Exam Access) | 24SP | 164 |
| AIS 25 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 25CP | \$180 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 25CPB | 250 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 25RP | 108 |
| | Course Guide and Practice Exams Access—Delivering Insurance Services, 1st ed. | 2501 | 37 |
| | Text—Delivering Insurance Services, 4th ed. | 2502 | 71 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 25S | 72 |
| API 28 | Personal Insurance: Underwriting and Marketing Practices | | |
| | Bonus Package, 2nd ed. (includes Text, Course Guide, Online Course, SMART Study Aids, and Practice Exam Access) | 28PRP | \$293 |
| | Standard Package, 2nd ed. (includes Text, Course Guide, Online Course, and Practice Exam Access) | 28SP | 211 |
| API 29 | Personal Insurance: Portfolio Management | | |
| | Bonus Package, 3rd ed. (includes Text, Course Guide, Online Course, SMART Study Aids, and Practice Exam Access) | 29PRP | \$293 |
| | Standard Package, 3rd ed. (includes Text, Course Guide, Online Course, and Practice Exam Access) | 29SP | 211 |
| AIC 30 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | AIC30CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | AIC30CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | AIC30RP | 193 |
| | Course Guide—Claim Handling Principles and Practices, 2nd ed. | AIC3001 | 60 |
| | Text—Claim Handling Principles and Practices, 2nd ed. | AIC3002 | 133 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | AIC30S | 82 |

| STUDY MATE | TRIAI S | ITEM # | UNIT COST |
|------------|--|--------|--------------|
| AIC 31 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 31CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 31CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 31RP | 193 |
| | Course Guide—Property Claims Practices, 2nd ed. | 3101 | 60 |
| | Text—Property Claims Practices, 2nd ed. | 3102 | 133 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 31S | 82 |
| AIC 32 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 32CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 32CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 32RP | 193 |
| | Course Guide—Liability Claims Practices, 3rd ed. | 3201 | 60 |
| | Text—Liability Claims Practices, 3rd ed. | 3202 | 133 |
| | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 32S | 82 |
| AIC 37 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 37CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 37CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 37RP | 193 |
| | Course Guide and Practice Exams Access—Managing Bodily Injury Claims, 2nd ed. | 3701 | 60 |
| | Text—Managing Bodily Injury Claims, 2nd ed. | 3702 | 133 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 37S | 82 |
| AIC 39 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 39CP | \$314 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 39CPB | 384 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 39RP | 232 |
| | Course Guide and Practice Exams Access—Auto Claims Practices, 2nd ed. | 3901 | 60 |
| | Text—Auto Claims Practices, 2nd ed. | 3902 | 172 |
| | SMART Study Aids, 2nd ed.(Review Notes and Flash Cards)—Optional | 39S | 82 |
| AIC 41 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 41CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 41CBP | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 41RP | 193 |
| | Course Guide and Practice Exams Access—Property Coverages, 4th ed. | 4101 | 60 |
| | Text—Property Coverages, 4th ed. | 4102 | 133 |
| | SMART Study Aids, 4th ed. (Review Notes and Flash Cards)—Optional | 41S | 82 |

| STUDY MATER | IIALS | ITEM # | UNIT COST |
|-------------|---|-----------|--------------|
| AIC 43 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 43CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 43CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 43RP | 193 |
| | Course Guide and Practice Exams Access—Property and Liability Coverages, 3rd ed. | 4301 | 60 |
| | Text—Property and Liability Coverages, 3rd ed. | 4302 | 133 |
| | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 43\$ | 82 |
| AIC 44 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | AIC44CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | AIC44CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | AIC44RP | 193 |
| | Course Guide—Workers Compensation Claims Practices, 2nd ed. | AIC4401 | 60 |
| | Text—Workers Compensation Claims Practices, 2nd ed. | AIC4402 | 133 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | AIC44S | 82 |
| AIC 47 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 47CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 47CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 47RP | 193 |
| | Course Guide—Claims Leadership and Organizational Alignment, 2nd ed. | 4701 | 60 |
| | Text—Claims Leadership and Organizational Alignment, 2nd ed. | 4702 | 133 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 47S | 82 |
| AIC 48 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 48CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 48CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 48RP | 193 |
| | Course Guide—Bodily Injury Claims and Auto Coverages, 1st ed. | 4801 | 60 |
| | Text—Bodily Injury Claims and Auto Coverages, 1st ed. | 4802 | 133 |
| | SMART Study Aids, 1st ed. | 48\$ | 82 |
| AIC 49 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 49CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 49CPB | 345 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 49RP | 193 |
| | Course Guide—Bodily Injury Claims and Liability Coverages, 1st ed. | 4901 | 60 |
| | Text—Bodily Injury Claims and Liability Coverages, 1st ed. | 4902 | 133 |
| | SMART Study Aids, 1st ed. | 498 | 82 |
| SPPA 30 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | SPPA30CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | SPPA30CPB | 345 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | SPPA30RP | 193 |
| | Course Guide—Public Adjuster Claim Handling Principles and Practices, 1st ed. | SPPA3001 | 60 |
| | Text—Public Adjuster Claim Handling Principles and Practices, 1st ed. | SPPA3002 | 133 |
| | SMART Study Aids, 1st ed. (Review Notes and Flash Cards)—Optional | SPPA30S | 82 |
| AIM 40 | Basic Print Package (includes Text and Course Guide) | AIM40RP | \$247 |
| | Course Guide—Management, 10th ed. | AIM4001 | 81 |
| | Text—Contemporary Management, 10th ed. (McGraw-Hill) | AIM4002 | 166 |
| AIM 44 | Basic Print Package (includes Text and Course Guide) | AIM44RP | \$337 |
| 77 | Course Guide—Human Resource Management, 4th ed. | AIM4401 | 81 |
| | Text—Human Resource Management, 4th ed. (Institutes), 12th ed. (McGraw-Hill) | AIM4402 | 256 |

| STUDY MATE | RIALS | 3 | ITEM # | UNIT COST |
|------------|-------|---|-------------------------------------|--------------|
| AIM 45 | | Managing Business Organizations Today Students are required to correctly answer 153 multiple-choice questions based on articles posted on our website to meet the AIM 45 course requirements. The course administration fee is \$379. | Contact C Success for enrolln | details and |
| ARM 54 | | (See successor course ARM 400 below) | | |
| ARM 55 | | (See successor course ARM 401 below) | | |
| ARM 56 | | (See successor course ARM 402 below) | | |
| ARM 400 | | Risk in an Evolving World | | |
| | • | Online Bonus Package, 1st edition (Online course, exam prep tools, assignment quizzes, practice exam, simulated credentialing exam, plus printed course book) | 400CPB | \$425 |
| | • | Online Only Package, 1st edition (Online course, exam prep tools, assignment quizzes, practice exam, simulated credentialing exam) | C400 | 345 |
| ARM 401 | | Holistically Assessing Risk | | |
| | • | Online Bonus Package, 1st edition (Online course, exam prep tools, assignment quizzes, practice exam, simulated credentialing exam, plus printed course book) | 401CPB | \$425 |
| | • | Online Only Package, 1st edition (Online course, exam prep tools, assignment quizzes, practice exam, simulated credentialing exam) | C401 | 345 |
| ARM 402 | | Successfully Treating Risk | | |
| | • | Online Bonus Package, 1st edition (Online course, exam prep tools, assignment quizzes, practice exam, simulated credentialing exam, plus printed course book) | 402CPB | \$425 |
| | • | Online Only Package, 1st edition (Online course, exam prep tools, assignment quizzes, practice exam, simulated credentialing exam) | C402 | 345 |
| CYBER 301 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 301CP | \$308 |
| | | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 301CPB | 378 |
| | | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 301RP | 226 |
| | | Course Guide—Managing Cyber Risk, 2nd ed. | 30101 | 60 |
| | | Text—Managing Cyber Risk, 2nd ed. | 30102 | 166 |
| | | SMART Study Aids, 2nd ed. | 301S | 82 |
| AU 60 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 60CP | \$308 |
| | | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 60CPB | 378 |
| | | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 60RP | 226 |
| | | Course Guide and Practice Exams Access—Commercial Underwriting Principles, 1st ed. | 6001 | 60 |
| | | Text—Commercial Underwriting Principles, 1st ed. | 6002 | 166 |
| | | SMART Study Aids, 1st ed. (Review Notes and Flash Cards)—Optional | 60S | 82 |
| AU 61 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 61CP | \$308 |
| | | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 61CPB | 378 |
| | | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 61RP | 226 |
| | | Course Guide and Practice Exams Access—Underwriting Commercial Property, 2nd ed. | 6101 | 60 |
| | | Text—Underwriting Commercial Property, 2nd ed. | 6102 | 166 |
| | | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 61S | 82 |
| | | Business Income Insurance: An Introduction (DVD)—Optional | SAVB01 | 40 |
| AU 62 | | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 62CP | \$308 |
| | | Bonus Package —add online course access for \$70 (includes Standard Package and Online Course Access) | 62CPB | 378 |
| | | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 62RP | 226 |
| | | Course Guide and Practice Exams Access—Underwriting Commercial Liability, 3rd ed. | 6201 | 60 |
| | | Text—Underwriting Commercial Liability, 3rd ed. | 6202 | 166 |
| | | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 62S | 82 |

| STUDY MATE | RIALS | ITEM # | UNIT COST |
|------------|---|--------|--------------|
| AU 67 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 67CP | \$308 |
| | Bonus Package—add online course access for \$70 (includes Standard Package and Online Course Access) | 67CPB | 378 |
| | Basic Print (includes Text, Course Guide, and Practice Exams Access) | 67RP | 226 |
| | Course Guide and Practice Exams Access—Strategic Underwriting Techniques, 2nd ed. | 6701 | 60 |
| | Text—Strategic Underwriting Techniques, 2nd ed. | 6702 | 166 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 67S | 82 |
| AAI 81 | Standard Package (includes Studybooks, Policy Handbook, Practice Exams Access, and SMART Study Aids) | 81CP | \$408 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 81CPB | 478 |
| | Basic Print Package (includes all 3 segments and the Policy Handbook for AAI 81) | 81RP | 326 |
| | SMART Study Aids (includes all 3 segments of Review Notes and Flash Cards for AAI 81)—Optional | 81SP | 82 |
| | Segment A Studybook*—Principles of Insurance, 4th ed. | 8101 | 120 |
| | Segment A SMART Study Aids (Review Notes and Flash Cards), 1st ed.—Optional | 81AS | 31 |
| | Segment B Studybook*—Personal Insurance, 4th ed. | 8102 | 120 |
| | Segment B SMART Study Aids (Review Notes and Flash Cards), 1st ed.—Optional | 81BS | 31 |
| | Segment C Studybook*—Commercial Property Insurance, 5th ed. | 8103 | 120 |
| | Segment C SMART Study Aids (Review Notes and Flash Cards), 5th ed.—Optional | 81CS | 31 |
| | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| | Business Income Insurance: An Introduction (DVD)—Optional | SAVB01 | 40 |
| AAI 82 | Standard Package (includes Studybooks, Policy Handbook, Practice Exams Access, and SMART Study Aids) | 82CP | \$408 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 82CPB | 478 |
| | Basic Print Package (includes all 3 segments and the Policy Handbook for AAI 82) | 82RP | 326 |
| | SMART Study Aids (includes all 3 segments of Review Notes and Flash Cards for AAI 82)—Optional | 82SP | 82 |
| | Segment A Studybook*—Commercial Liability Insurance, 5th ed. | 8201 | 120 |
| | Segment A SMART Study Aids (Review Notes and Flash Cards), 5th ed.—Optional | 82AS | 31 |
| | Segment B Studybook*—Other Commercial Insurance, 5th ed. | 8202 | 120 |
| | Segment B SMART Study Aids (Review Notes and Flash Cards), 5th ed.—Optional | 82BS | 31 |
| | Segment C Studybook*—Specialized Insurance and Bonds, 4th ed. | 8203 | 120 |
| | Segment C SMART Study Aids (Review Notes and Flash Cards), 1st ed.—Optional | 82CS | 31 |
| | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| Aai 83 | Standard Package (includes Studybooks, Practice Exams Access, and SMART Study Aids) | 83CP | \$363 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 83CPB | 433 |
| | Basic Print Package (includes all 3 segments for AAI 83) | 83RP | 281 |
| | SMART Study Aids (includes all 3 segments of Review Notes and Flash Cards for AAI 83)—Optional | 83SP | 82 |
| | Segment A Studybook*—Principles of Agency Management, 4th ed. | 8301 | 120 |
| | Segment A SMART Study Aids (Review Notes and Flash Cards), 1st ed.—Optional | 83AS | 31 |
| | Segment B Studybook*—The Insurance Production Environment, 4th ed. | 8302 | 120 |
| | Segment B SMART Study Aids (Review Notes and Flash Cards), 1st ed.—Optional | 83BS | 31 |
| | Segment C Studybook*—Agency Management Tools and Processes, 4th ed. | 8303 | 120 |
| | Segment C SMART Study Aids (Review Notes and Flash Cards), 4th ed.—Optional | 83CS | 31 |

| STUDY MATER | ALS | ITEM # | UNIT COST |
|-------------|--|--------|--------------|
| AAI 87 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 87CP | \$275 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 87CPB | 345 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 87RP | 193 |
| | Course Guide—Agency Leadership & Strategic Alignment, 1st ed. | 8701 | 60 |
| | Text—Agency Leadership & Strategic Alignment, 1st ed. | 8702 | 133 |
| | SMART Study Aids, 1st ed. | 87S | 82 |
| APA 91 | Basic Print Package (includes Text and Course Guide) | 91RP | \$264 |
| | Course Guide—Principles of Premium Auditing, 4th ed. | 9101 | 81 |
| | Text—Principles of Premium Auditing, 4th ed. | 9102 | 183 |
| APA 92 | Basic Print Package (includes Text and Course Guide) | 92RP | \$264 |
| | Course Guide—Premium Auditing Applications, 7th ed. | 9201 | 81 |
| | Text—Premium Auditing Applications, 5th ed. | 9202 | 183 |
| AIAF 114 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 114CP | \$312 |
| | Bonus Learning Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 114CPB | 382 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 114RP | 230 |
| | Course Guide—Insurer Accounting Management, 1st ed. | 11401 | 81 |
| | Text—Insurer Accounting Management, 1st ed. | 11402 | 149 |
| | SMART Study Aids, 1st ed. | 114S | 82 |
| AIAF 115 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 115CP | \$312 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 115CPB | 382 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 115RP | 230 |
| | Course Guide—Insurer Risk & Capital Management, 1st ed. | 11501 | 81 |
| | Text—Insurer Risk & Capital Management, 1st ed. | 11502 | 149 |
| | SMART Study Aids, 1st ed. | 115S | 82 |
| AMIM 121 | Basic Print Package (includes Text and Course Guide) | 121RP | \$296 |
| | Course Guide—Ocean Marine Insurance, 9th ed. | 12101 | 76 |
| | Text—Ocean Marine Insurance, 3rd ed. | 12102 | 110 |
| | Text—The Business of Shipping, 9th ed., Cornell Maritime Press, a division of Schiffer Publishing, Ltd. | 12103 | 110 |
| AMIM 122 | Basic Print Package (includes Text and Course Guide) | 122RP | \$282 |
| | Course Guide—Inland Marine Insurance, 4th ed. | 12201 | 76 |
| | Text—Inland Marine Insurance, 2nd ed. | 12202 | 206 |
| AIT 134 | Basic Print Package (includes Text and Course Guide) | 134RP | \$333 |
| | Course Guide—The Strategic Management of Information, 6th ed. | 13401 | 60 |
| | Text—Corporate Information Strategy and Management, 3rd ed. (Institutes), 8th ed. (McGraw-Hill) | 13402 | 273 |
| ARe 143 | Standard Package (includes Text, Policy Handbook, Course Guide, Practice Exams Access, and SMART Study Aids) | 143CP | \$339 |
| | Bonus Package — add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 143CPB | 409 |
| | Basic Print Package (includes Text Policy Handbook, Course Guide, and Practice Exams Access) | 143RP | 257 |
| | Course Guide—Primary Insurance Coverages, 3rd ed. | 14301 | 66 |
| | Text—Primary Insurance Coverages, 3rd ed. | 14302 | 144 |
| | The Institutes' Handbook of Insurance Policies, 12th ed. | 9 | 47 |
| | SMART Study Aids, 3rd ed. (Review Notes and Flash Cards)—Optional | 143S | 82 |

| STUDY MATER | IALS | ITEM # | UNIT COST |
|-------------|---|-----------------------------------|--------------|
| ARe 144 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 144CP | \$292 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 144CPB | 362 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 144RP | 210 |
| | Course Guide – Reinsurance Principles and Practices, 3rd ed. | 14401 | 66 |
| | Text—Reinsurance Principles and Practices, 3rd ed. | 14402 | 144 |
| | SMART Study Aids, 3rd ed. | 144S | 82 |
| ARe 145 | Readings in Reinsurance Issues and Developments There is no text or course guide for ARe 145. Students read articles online through The Institutes' website and pay a \$379 course administration fee. | Contact Custon for details and | |
| AFSB 151 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 151CP | \$341 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 151CPB | 411 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 151RP | 259 |
| | Course Guide and Practice Exams Access—Principles of Suretyship, 3rd ed. | 15101 | 76 |
| | Text—Principles of Suretyship, 3rd ed. | 15102 | 183 |
| | SMART Study Aids, 3rd ed. | 151S | 82 |
| AFSB 152 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 152CP | \$341 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 152CPB | 411 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 152RP | 259 |
| | Course Guide and Practice Exams Access—Contract Surety, 3rd ed. | 15201 | 76 |
| | Text—Contract Surety, 3rd ed. | 15202 | 183 |
| | SMART Study Aids, 3rd ed. | 152S | 82 |
| AFSB 153 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 153CP | \$341 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 153CPB | 411 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 153RP | 259 |
| | Course Guide and Practice Exams Access—Commercial Surety, Crime Insurance, and Financial Institution Bonds, 1st ed. | 15301 | 76 |
| | Text—Commercial Surety, Crime Insurance, and Financial Institution Bonds, 1st ed. | 15302 | 183 |
| | SMART Study Aids, 1st ed. | 153S | 82 |
| ASLI 163 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 163CP | \$268 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 163CPB | 338 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 163RP | 186 |
| | Course Guide and Practice Exams Access—Surplus Lines Insurance Operations, 2nd ed. | 16301 | 76 |
| | Text—Surplus Lines Insurance Operations, 2nd ed. | 16302 | 110 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 163S | 82 |
| ASLI 164 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 164CP | \$268 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 164CPB | 338 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 164RP | 186 |
| | Course Guide and Practice Exams Access—Surplus Lines Insurance Products, 4th ed. | 16401 | 76 |
| | Text—Surplus Lines Insurance Products, 4th ed. | 16402 | 110 |
| | SMART Study Aids, 4th ed. (Review Notes and Flash Cards)—Optional | 164S | 82 |
| AIDA 181 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 181CP | \$308 |
| | Bonus Package —add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 181CPB | 378 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 181RP | 226 |
| | Course Guide—Big Data Analytics for Risk and Insurance, 2nd ed. | 18101 | 60 |
| | Text— Big Data Analytics for Risk and Insurance, 2nd ed. | 18102 | 166 |
| | SMART Study Aids, 2nd ed. (Review Notes and Flash Cards)—Optional | 181S | 82 |

| STUDY MATER | IALS | ITEM # | UNIT COST |
|----------------|--|-------------|--------------|
| AIDA 182 | Standard Package (includes Text, Course Guide, Practice Exams Access, and SMART Study Aids) | 182CP | \$308 |
| | Bonus Package—add online course access for \$70 (includes Comprehensive Package and Online Course Access) | 182CPB | 378 |
| | Basic Print Package (includes Text, Course Guide, and Practice Exams Access) | 182RP | 226 |
| | Course Guide—Risk & Insurance Analysis Techniques, 1st ed. | 18201 | 60 |
| | Text— Risk & Insurance Analysis Techniques, 1st ed. | 18202 | 166 |
| | SMART Study Aids, 1st ed. (Review Notes and Flash Cards)—Optional | 182S | 82 |
| IR 201 | Basic Print Package (includes Text and Course Guide) | 201RP | \$259 |
| | Course Guide—Insurance Regulation, 5th ed. | 20101 | 76 |
| | Text—Insurance Regulation, 1st ed. | 20102 | 183 |
| RMI 315 | Introduction to Risk Management and Insurance—1st ed. (Textbook with Exam Access) | RMI 315-02 | \$175 |
| PTC I | Core Property Adjusting Principles (12 online courses plus exams in one package) | PTC1-PKG | \$425 |
| PTC II | Exterior Loss Adjusting (12 online courses plus exams in one package) | PTC2-PKG | \$450 |
| PTC III | Interior Loss Adjusting (12 online courses plus exams in one package) | PTC3-PKG | \$400 |
| PTC I & II | Bonus Package (PTC I and II courses plus exams in one package) | PTC1-2-PKGS | \$825 |
| PTC I & III | Bonus Package (PTC I and III courses plus exams in one package) | PTC1-3-PKGS | \$775 |
| ACSR 1 | Studybook*—Homeowners Insurance, 2nd ed. | 37101 | \$42 |
| ACSR 2 | Studybook*—Personal Automobile Insurance, 2nd ed. | 37201 | 42 |
| ACSR 3 | Studybook*—Personal Lines Related Coverages, 2nd ed. | 37301 | 42 |
| ACSR 4 | Studybook*—Agency Errors and Omissions, 1st ed. | 37401 | 42 |
| ACSR 5 | Studybook*—Professional Development and Account Management, 1st ed. | 37501 | 42 |
| ACSR 6 | Studybook*—Commercial Property Insurance, 3rd ed. | 38601 | 52 |
| ACSR 7 | Studybook*—Commercial Liability Insurance, 3rd ed. | 38701 | 52 |
| ACSR 8 | Studybook*—Commercial Automobile Insurance, 3rd ed. | 38801 | 52 |
| ACSR 9 | Studybook*—Commercial Lines Related Coverages, 3rd ed. | 38901 | 52 |
| ACSR 10 | Studybook*—Life Insurance, 1st ed. | 39001 | 42 |
| ACSR 11 | Studybook*—Retirement Planning, 1st ed. | 39101 | 42 |
| ACSR 12 | Studybook*—Disability and Health Insurance, 1st ed. | 39201 | 42 |
| WCCA 10 | Basic Print and Online—Foundations of California Workers' Compensation Claims, 2nd ed. | WCCA10-RP | \$170 |
| WCCA 11 | Basic Print and Online—Establishing Injury and Affirmative Defenses in California Workers' Compensation Claims, 2nd ed. | WCCA11-RP | 170 |
| WCCA 12 | Basic Print and Online—Medical Benefits in California Workers' Compensation Claims, 2nd ed. | WCCA12-RP | 170 |
| WCCA 14 | Basic Print and Online—Disability and Death Benefits in California Workers' Compensation Claims, 2nd ed. | WCCA14-RP | 170 |
| WCCA 15 | Basic Print and Online—Discovery and Litigation in California Workers' Compensation Claims, 2nd ed. | WCCA15-RP | 170 |
| WCCP 16 | Basic Print and Online—Permanent Disability Rating in CA Workers Compensation Claims, 1st ed. | WCCP16-RP | 170 |
| WCCP 17 | Basic Print and Online—Statutes of Limitations, Jurisdiction, and Civil Remedies in CA Workers' Comp Claims, 1st ed. | WCCP17-RP | 170 |
| WCCP 18 | Basic Print and Online—Advanced Issues in Discovery and Litigation in CA Workers' Compensation Claims, 1st ed. | WCCP18-RP | 170 |
| WCCP 20 | Basic Print and Online—Advanced Topics in CA Workers' Compensation Claims, 1st ed. | WCCP20-RP | 170 |
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